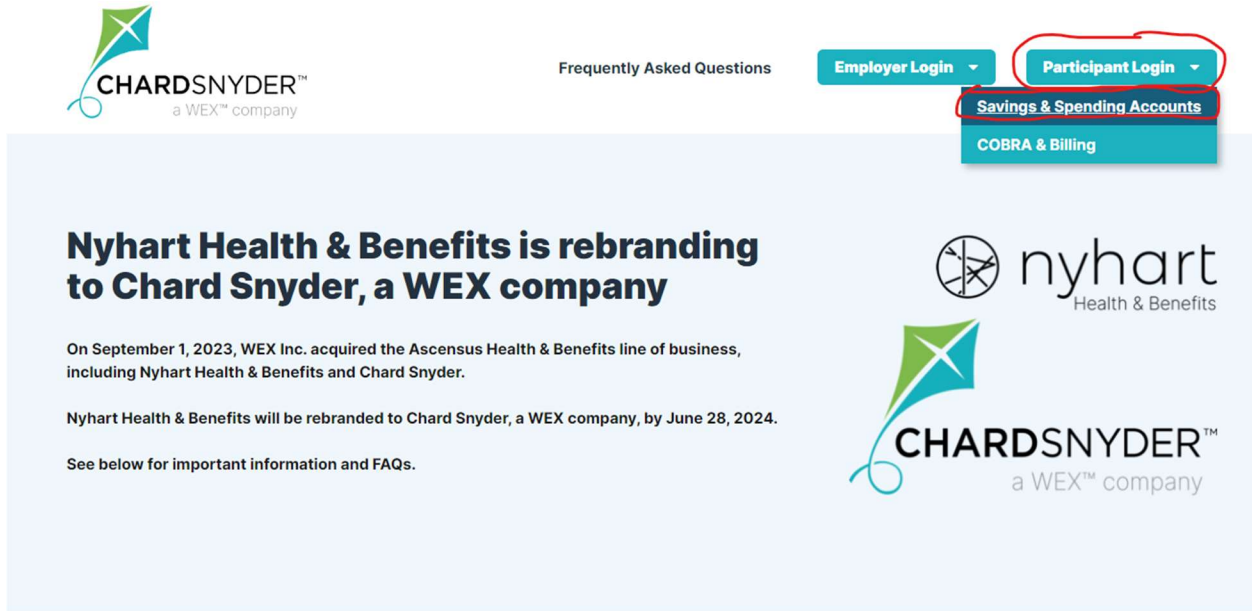


Accessing Your HSA Account

As of May 1st, our current HSA provider, NyHart, was bought out and is now known as Chard Snyder. To access your HSA account, **you will no longer be able to login at NyHart.com**. Please follow the directions below to access your account:

1. You will now go to <https://www.benefit-info.com/csn/>
2. Once you are on the website you will click on 'Participant Login' and then select the 'Savings & Spending Accounts' from the dropdown:



The screenshot shows the Chard Snyder website. At the top left is the CHARDSNYDER™ logo, a WEX™ company. In the center is a link for 'Frequently Asked Questions'. On the right is a navigation menu with 'Employer Login' and 'Participant Login' buttons. The 'Participant Login' button is circled in red, and a dropdown menu is open below it, showing 'Savings & Spending Accounts' (also circled in red) and 'COBRA & Billing'. Below the navigation is a large blue banner with the text: 'Nyhart Health & Benefits is rebranding to Chard Snyder, a WEX company'. To the right of the banner is the Nyhart Health & Benefits logo and the CHARDSNYDER™ logo. Below the banner, there is text explaining the acquisition and rebranding process.

CHARDSNYDER™
a WEX™ company

Frequently Asked Questions

Employer Login

Participant Login

Savings & Spending Accounts

COBRA & Billing

Nyhart Health & Benefits is rebranding to Chard Snyder, a WEX company

On September 1, 2023, WEX Inc. acquired the Ascensus Health & Benefits line of business, including Nyhart Health & Benefits and Chard Snyder.

Nyhart Health & Benefits will be rebranded to Chard Snyder, a WEX company, by June 28, 2024.

See below for important information and FAQs.

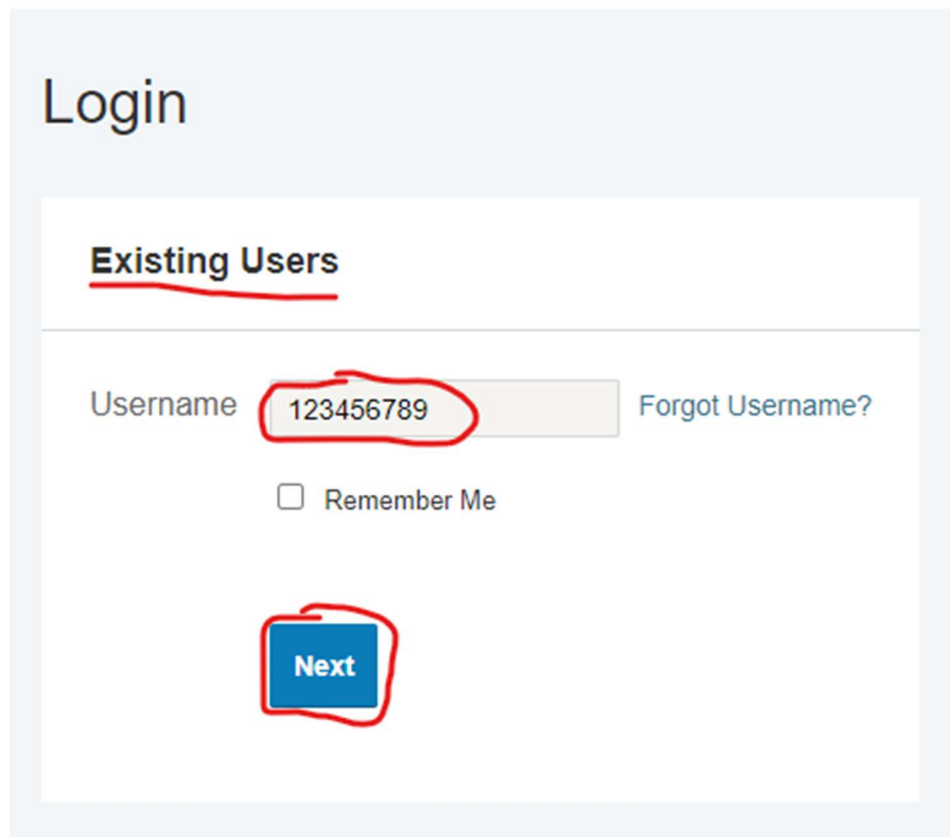
nyhart
Health & Benefits

CHARDSNYDER™
a WEX™ company

Nyhart Health & Benefits savings and spending accounts (FSA, HSA, HRA, LSA, Commuter) will continue to be administered on the current technology platform powered by WEX. The administration of these plans will still be supported by the team you interact with today.

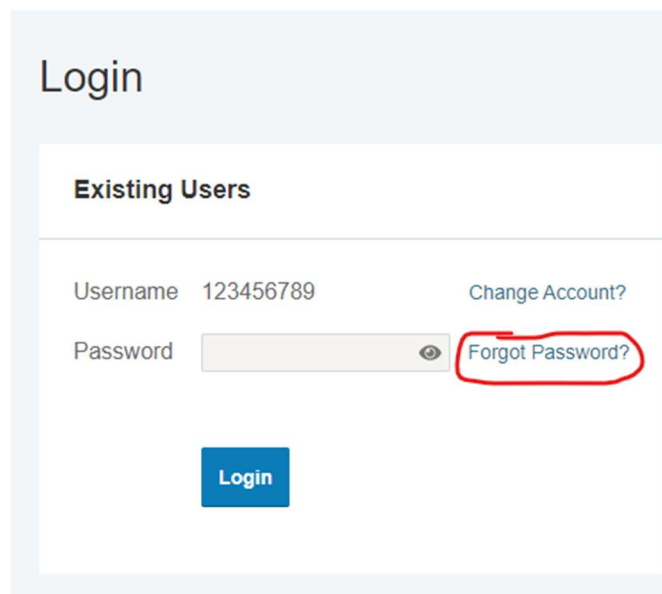
Effective 5/1/24, you will use this new support site to log in to your savings and spending accounts via the Employer Login or Participant Login buttons above.

3. You will login as an 'Existing User' because everything from NyHart was transferred over. In the 'Username' box you will enter your social security number and click next.



The screenshot shows a 'Login' page with a section titled 'Existing Users'. Below this title, there is a 'Username' label followed by a text input field containing the number '123456789'. To the right of the input field is a link labeled 'Forgot Username?'. Below the input field is a checkbox labeled 'Remember Me'. At the bottom of the section is a blue button labeled 'Next'. Red circles highlight the '123456789' in the input field and the 'Next' button.

4. After you have entered your username, you will select 'Forgot Password?':



The screenshot shows the 'Login' page with the 'Existing Users' section. The 'Username' field now contains '123456789' and is followed by a link labeled 'Change Account?'. Below the 'Username' field is a 'Password' label followed by a text input field. To the right of the password input field is a link labeled 'Forgot Password?'. At the bottom of the section is a blue button labeled 'Login'. A red circle highlights the 'Forgot Password?' link.

5. You will be prompted to enter your First Name, Last Name, Zip Code, and then Social Security Number. After you have entered this information, hit the blue 'Next' button in the corner:

Verify User

Complete the information below to verify your identity. *Required

First Name*

Last Name*

Zip Code*

Identification Number (select one)

SSN* - -

OR

Employee ID*

6. Once you have hit the next button you will be prompted to create a new password. Please make sure that you write this down and keep it somewhere safe so that you have your login and password when you need it!